

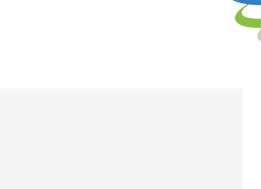
# GROWING B2B REVENUE

Through DxContinuum predictive analytics platform

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Interim VP of Marketing



# LEADER IN B2B SALES PREDICTIVE ANALYTICS



DxContinuum customers have grown revenue 25+%

# **EXAMPLE CUSTOMERS**













**m**ware

# HELPING CUSTOMERS SOLVE TOP OBJECTIVES AND CHALLENGES



#### **Top 3 Sales Objectives**

**Customer connections take priority.** This suggests sales leaders view growing a base of loyal, connected customers – rather than "one and done" deals – as instrumental to sustained success.

Acquire new customers	80%
Grow the value of existing customers	55%
Create deeper customer relationships	46%

#### **Top 3 Sales Success Metrics**

**Growth matters most.** Increasing revenue, powered by an expanding customer base, outranks margin optimization as a measure of success.

Amount of new revenue	57%	6
Number of new customers	56%	D
Amount of recurring revenue	35%	_

#### **Top 3 Sales Challenges**

**Sophisticated customers pervade the market.** Sales teams have long felt the pinch of heightened competition and price wars, but the rapid rise of customer sophistication brings new complications as teams strive to stay connected in real time.

58%

See increased market competition

55%

Find customers seeking the lowest price possible

47%

See customers' needs have grown more sophisticated

### INTRODUCING OUR COMPANY AND SOFTWARE

#### About DxContinuum

- High-growth venture startup
- Fortune 500 customers
- Name: 500x, continuous insights
- Cequel III Series A investment
- Located Fremont, CA
- Exec team from Oracle, HP, FICO, Informatica, Gartner, Tableau
- Founded 2012

#### About DxC SalesSuite™

- SaaS apps extend CRM clouds
- Powered by patented predictive analytics platform
- Transparent pricing: yearly
   \$99/sales rep/month; 50 reps min.
- Kickstart program (starting \$30k) to show ROI & usability within a quarter
- Direct and partner sales

## ADOBE DRIVES B2B REVENUE GROWTH

With the DxContinuum lead scoring solution, we had a double digit increase in conversions with half the number of leads chased quarter over quarter.

# **A** Adobe

Pawan Goyal Senior Director and General Manager Adobe TechComm

## ADOBE CASE STUDY





- Tens of thousands of leads each quarter
- Inside sales team had resources to follow up on only 20% of the incoming leads
- Rules-based approach ineffective to decide which leads to pursue

# Approach with DxC SalesSuite™



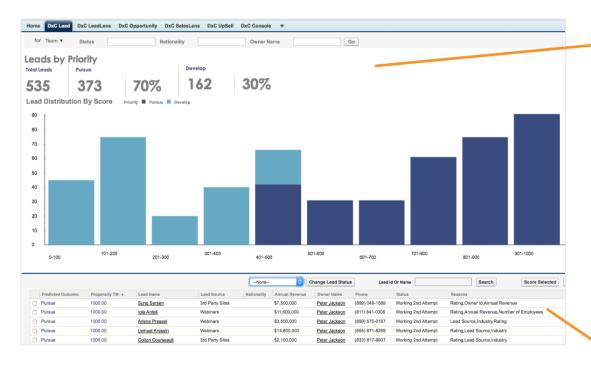
- Qualify the right leads for inside sales
- Assign the leads to the right reps
- Capture the best sales opportunities that would otherwise be lost or ignored
- Provide visibility into factors that predict the best leads

#### **Outcomes**



- Improved performance of inside sales team, without new headcount
- Doubled conversions while calling half the number of leads
- 25% increase in revenue
- 30% increase in wins

# **HOW ADOBE INCREASES CONVERSIONS**



No new tool to learn, no separate login, and no training required

- Dashboards published as CRM tabs
- Custom dashboards for every sales person
- Can start small and expand as needed
- Granular details give a call to action for each sales person to best prioritize their time

# **DEMO**

How Adobe uses DxC SalesSuite™ to grow B2B revenue



# WHO BENEFITS FROM DXCONTINUUM





Increase sales velocity 25+% by prioritizing your best leads and opportunities, without sales process changes



Go beyond tracking first or last touch to attribute marketing activities to revenue



Quantify pipeline quality consistently across fiscal quarters, products, geos and sales teams



IT

Deploy quickly and securely for multiple data sources, without needing ETL or custom predictive modeling, and maintain with minimal overhead

# HOW REVENUE ACCELERATES, TARGETS ARE MET

# INSIDE SALES, ACCOUNT EXECUTIVES Grow B2B revenue 25+%

- Increase average deal size
- Increase wallet share in existing customers
- Increase win rate
- Decrease sales cycle time

#### CHANNEL MANAGEMENT

#### Increase partner-based revenue

- Select the right partners for the right products
- Allocate partner marketing budgets appropriately

#### SALES LEADERSHIP, SALES OPS

#### Improve sales predictability

- Forecast 85+% of deals accurately
- Allocate resources to the right opportunities
- Reduce ramp time for new reps
- Optimally price deals

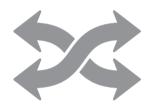
#### **SERVICE TEAMS**

#### Increase service coverage

- Programmatically add products and services to existing opportunities
- Improve average deal size through cross-sell and upsell

# WHY WORLD-CLASS FORTUNE 500 COMPANIES SELECT DXCONTINUUM

# **Enterprise grade**



# Time to value

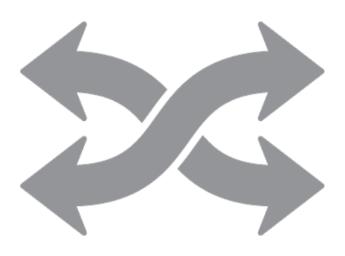


## Ease of use



# **BUILT FOR DEMANDING CUSTOMERS**

# **Enterprise grade**



- Secure in public clouds (e.g., Amazon Web Services), or behind enterprise firewall
- Scales for organization-wide sales teams
- Handles terabyte-size data sets for model creation
- Built to common software standards to easily integrate in enterprise architectures
- Inherits roles and privileges as defined in the CRM system

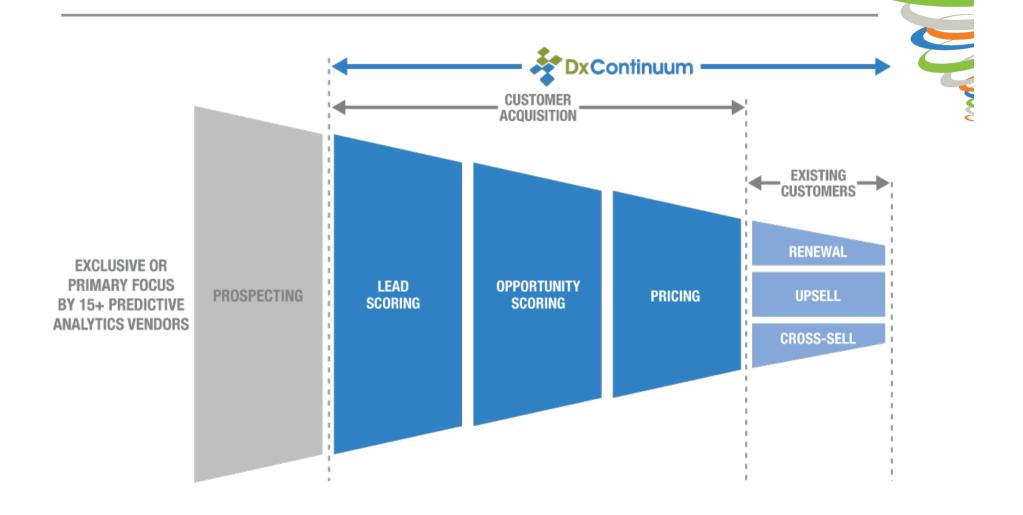
## FAST TO DEPLOY AND DELIVER VALUE

# Time to value



- "Out-of-the-box" software as a service (SaaS)
- End-to-end solution including high-quality predictive models delivered in days
- Multiple solutions to grow revenue
- Built-in light data quality & ETL (extract, transform, load) layer
- Models automatically retrain to maintain quality of prediction

# MULTIPLE SOLUTIONS TO GROW REVENUE



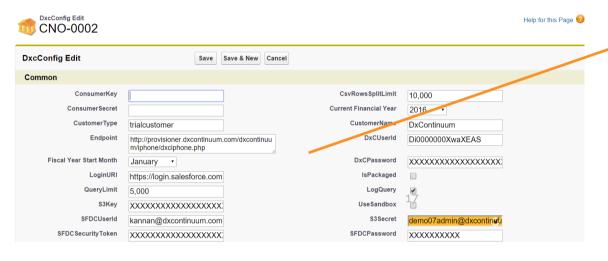
## NO TECHNICAL KNOWLEDGE REQUIRED

# Ease of use



- Self-service: no need for data scientists, professional services or personnel training
- Integrated in your favorite customer relationship management (CRM)
- Compatible with popular business intelligence (BI) tools including CRM analytics and exports to Excel
- Automatically profiles sales processes from CRM fields including custom extensions
- Full transparency to model behavior – sales operations can adjust the model inputs so there's no mysterious "black box"

# SIMPLE TO SET UP AND ADMINISTER

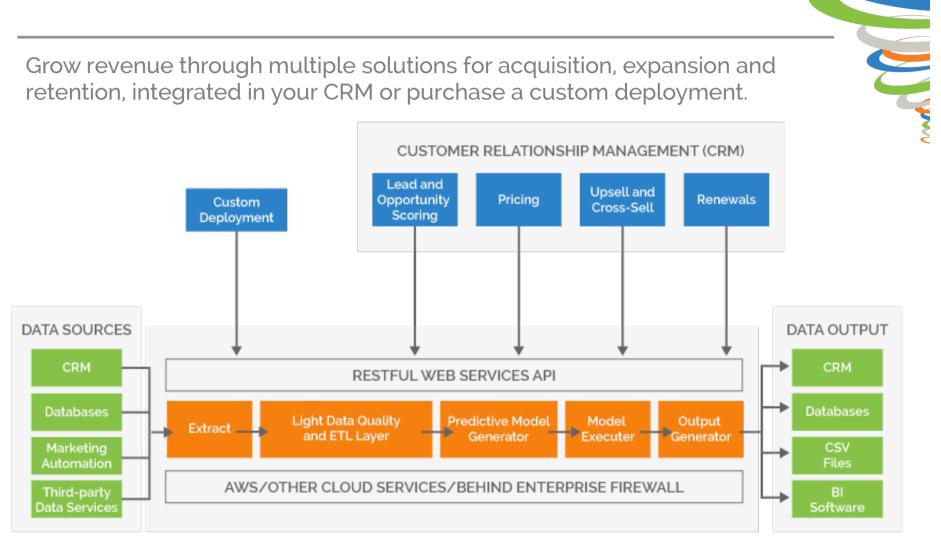




- Easy to integrate with CRM through single end-point for DxC SalesSuite™ backend
- Can be on AWS or inside firewall – just make it accessible from your CRM
- One-click model creation and execution
- Easy to configure variables and conditions for model creation, execution

# HOW WE DO ALL THIS: PRODUCT ARCHITECTURE

Grow revenue through multiple solutions for acquisition, expansion and retention, integrated in your CRM or purchase a custom deployment.



Powered by the DxContinuum patented predictive analytics platform.

# STANDARD AND CUSTOM DEPLOYMENTS



- Opportunity
- Account
- Opportunity Line Item
- Lead
- Lead History
- Opportunity History
- Others

- Data Transformation
- Model Creation
- Model Execution
- Output Generation

 Results and Actionable Insights



- Customer Repository
- Data Transformation
- Model Creation
- Model Execution
- Output Generation

Results

- Actionable Insights
- Publish in BI Tools, e.g., Tableau, Qlik, Salesforce Wave

### **IMPACT**

#### **Before DxContinuum**

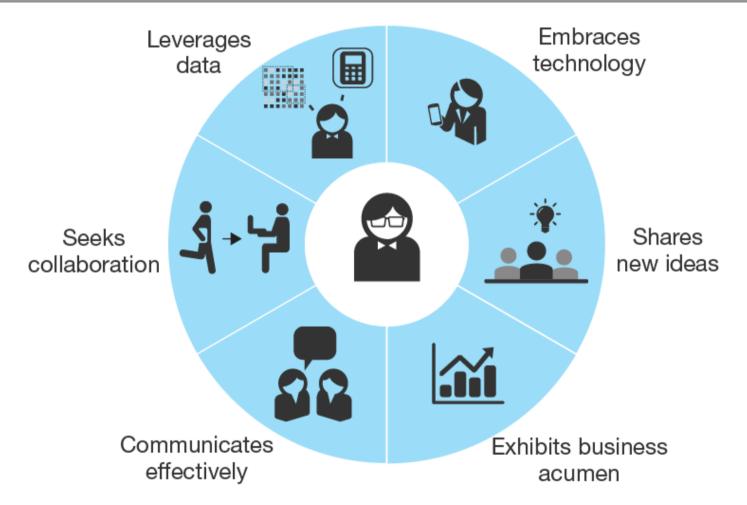
- Sales people spend 10+% of their time just prioritizing time<sup>(1)</sup>
- Less than 50% of deals forecast correctly
- Forecasts judgment-driven with separate Excel sheets
- Sales reps dislike time spent on CRM entries
- Cross-sell and upsell an afterthought
- Tons of "predictive analytics" startups with point products, focused on marketing

#### With DxContinuum

- 25+% higher revenue through effective sales prioritization
- 85+% of deals forecasted accurately
- More consistent data-driven forecasting in your CRM
- Actionable insights give sales incentive to enter CRM data
- Programmatic cross-sell and upsell
- Enterprise-grade platform supporting multiple use cases, focused on sales

(1). Pace Productivity, Mark Ellwood, "How sales reps spend their time", undated

# BE THE SUCCESSFUL B2B SALESPERSON OF THE FUTURE OR RISK FALLING BEHIND



DxContinuum is a trusted partner to help you get there

# DEMO



# THANK YOU

DxContinuum, Inc.
Predict. Prioritize. Profit.





